Agilent Technologies, Inc. Legal Department, DL429 Intellectual Property Administration P.O. Box 7599 Loveland, Colorado 80537-0599

Docket No.: 10030630-1

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: William G. Grovenburg

Application No.: 10/627,619

Confirmation No.: 4323

Filed: July 28, 2003

Art Unit: 2616

For: TROUBLESHOOTING A SPECIFIC VOICE

OVER INTERNET PROTOCOL (VOIP)

TELEPHONE CALL TRANSMITTED OVER A

COMMUNICATIONS NETWORK

Examiner: K. Yuen

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated June 11, 2007, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.